

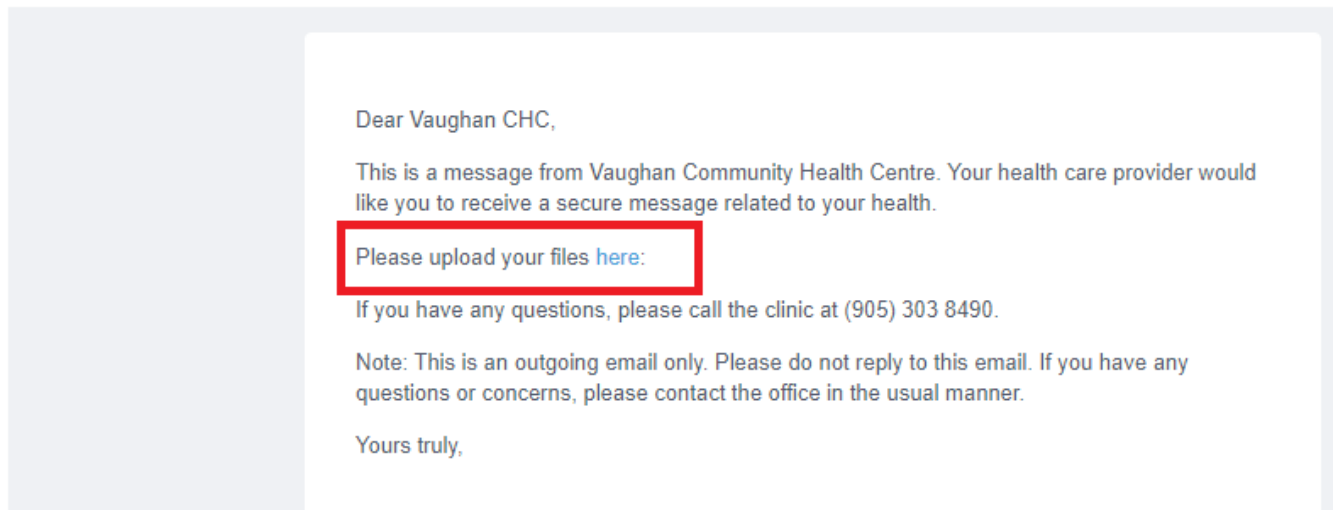
Ocean How-To's

Respond to a Secure Message from Your Provider and Send Attachments

After speaking to your provider, your provider may ask you to send an attachment. Please note, to maintain privacy and security, our provider will send you a link via email.

Please do not reply to this email

Vaughan Community Health Centre <no-reply@cognisantmd.com>



1. To begin, please click the blue link that says “[here](#)”. This will open a new tab in your web browser.
2. The new tab will look like the image below. Please enter your First Name, Last Name, Ontario Health Card Number and Date of Birth. Then click submit Button.



To initiate this secure messaging service, you will be asked to provide identifying information. Please ensure you have your health card number available.

Secure Messaging is only available for registered patients at this clinic.

First Name

Last Name

Health Number

Enter numbers only

Birth Date



Enter your Name, Ontario Health Card, Birthday and click Submit

3. You will see text box appear. Please type your message to our provider, in the message box. If you wish to include attachments, please check the box indicating "I would like to include an attachment with this message."

Use the text area below to send a message to your healthcare provider. Your message will be kept secure, encrypted, and confidential.

Please do not use this form to send a message requiring an urgent reply. We cannot guarantee that we will see or respond to your message promptly. If you are having an emergency call 9-1-1 or visit your nearest emergency department.


Type your message here

I would like to include an attachment with this message

You may include PDF documents, image files (JPG, PNG), plain text files (.txt), or standard audio-visual files, up to 10 MB in size.

Add Attachments...

Finish

4. Please click on “Add Attachments”. You can choose files and documents from your device. You can also view your attachments by clicking on the eye icon .

Use the text area below to send a message to your healthcare provider. Your message will be kept secure, encrypted, and confidential.




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Type your message here

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Add Attachments...

 Vaughan CHC attachment.jpg  

Finish

5. You have now sent a message and your attachments to Vaughan Community Health Centre. Please note this message will not be reviewed as urgent. We cannot guarantee that we will see or respond to your message promptly.

✓ Your form has been successfully submitted. You may now close this window.